



Shut-Off Notification

Water Services and Fees

Water service customers who are receiving this billing statement and water shut-off notification should expect their water services to be suspended, on the third (3rd) Wednesday of the month. **Payments should be received and posted to the account by 2:00 p.m. the day before shut-off in order to avoid suspension of services and additional fees.** Once the deadline is reached, or services have been suspended, payment in full, including all fees and all billings, must be paid before services are restored. Water services are restored until 4:30 p.m. M-F excluding Holidays.

Returned checks may cause immediate suspension of services without notification and all additional fees will be added to the account and checks may no longer be accepted. The balance in full must be received before services are scheduled to be restored. Checks returned by payee's banking institution may be assessed up to a \$20.00 fee.

The due date of this bill does not extend the due date of any previous balance; you should pay the past due amount immediately to avoid additional fees and/or suspension of services.

2022 Water Shut-Off Schedule

Wednesday 1/19, 2/16, 3/16, 4/20, 5/18, 6/15, 7/20, 8/17, 9/21, 10/19, 11/16, 12/21

Sanitation Services

Sanitation service customers who are receiving this billing statement and shut-off notification should expect that their sanitation services and dumping privileges will be suspended anytime after the first delinquent month. Once services are suspended, payment in full, including any fees, must be paid before sanitation and dumping services are restored.

Wastewater Services Only

Customers who only have wastewater services provided by the City of Lewiston and who are receiving this billing statement and shut-off notification are subject to late fees, collections, and/or tax assessments. Your credit report may be affected if your account is delinquent and sent for collections.

Sign Up for Automatic Bill Pay or Change of Mailing Address


To sign up for auto bill payments or change your address please complete the form below.

Automatic Bill Payment (ABP) - Enrollment Form

Note: The account must be brought to a zero balance before automatic payments will start. Attach a voided check from the account the payment is to be deducted from each month. If you are enclosing your payment with this Autopay signup, we will copy and void the copied check so an additional check will not be required. Auto Bill Payments are deducted on the 15th of each month or next business day.

() _____ **X** _____
 Phone Number Signature Date

Checking or Savings Check to receive email statement
 Email Address: _____



Change of Address - Please indicate your new mailing address below:

 Address

 City State Zip