

Mission Statement

We will respond to each call with courage, conviction and compassion

Vision Statement

We recognize the first impression may be our customer's lasting impression; compassion and professionalism are essential elements in every customer contact

Will what I do today change tomorrow?



Courtesy of Captain Nate Metcalf

Core Values

- Value our people
- Do the right thing
- Lead by example
- Give people the benefit of the doubt
- Be accountable to yourself and others
- Have pride in your job
- Look for the positive
- Show respect